

# HSB Machinery and Technology Combined

## Insurance Product Information Document

**Company: HSB Engineering Insurance Limited**

Registered in England and Wales: 02396114, New London House, 6 London Street, London EC3R 7LP.  
Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

**Product: HSB Machinery and Technology Combined**

This Insurance Product Information Document provides an overview of the main features of the insurance contained within the HSB Machinery and Technology Combined product, and does not go into detail about all of the terms and conditions. You should read the policy document for full details of cover and the policy schedule for the sums insured, extra cover limits, and any endorsements which will be specific to you.

### What is this type of insurance?

The HSB Machinery and Technology Combined product is a commercial insurance product which provides cover for damage and breakdown to your fixed manufacturing and processing equipment and also for deterioration of your stock being stored in temperature controlled chambers following unintentional temperature fluctuations. In addition, the policy provides cover for your financial loss resulting from these events.

**What is insured?**

There are three sections of cover available, however in order to have the cover provided by section 3, you must have first selected cover under section 1 or section 2. You can also choose different levels of cover, within the sections, to ensure you get the protection that you require for your business. The levels of cover applying within the sections can be found on the schedule.

**Section 1 - Equipment damage and breakdown**

- ✓ Cover is provided up to the sum insured shown in the quotation or schedule. If there is a total loss, settlement will be on a reinstatement basis.
- ✓ Damage and breakdown at the insured location.
- ✓ Cover while the insured property is in transit or, while it is temporarily removed.
- ✓ Damage caused by the error or omission of an operator, and electronic derangement.
- ✓ Necessary cost to satisfy building regulations or legislative/regulatory requirements.
- ✓ The replacement cost of any undamaged non-compatible parts.

**What is not insured?**

Below you will find information that highlights the main exclusions within each section of the policy.

**Section 1 - Equipment damage and breakdown**

- ✗ Damage to property on airborne or waterborne craft.
- ✗ Damage caused by:
  - property perils (for example fire, water damage or theft), unless otherwise covered;
  - intentional overloading, testing, experiment or deliberate misuse;
  - solidification, unless resulting from damage; or
  - wear and tear.
- ✗ The excess.

**Section 2 - Deterioration of stock**

- ✗ Cost resulting from a deliberate act of any utility supplier.
- ✗ Deterioration caused by property perils (for example fire, water damage or theft).
- ✗ Damage to the temperature controlled chamber itself.
- ✗ The excess.



- ✓ Additionally we will pay for:
  - costs following contamination of property;
  - the removal of debris;
  - emergency services charges;
  - the reasonable cost of replacement with more environmentally friendly equipment;
  - hire charges for substitute equipment (plus the cost of any liability under a hire contract);
  - movement of insured property from one position to another within the location;
  - the cost of damage to own surrounding property;
  - reinstatement of data;
  - the cost of temporary repairs and fast-tracking permanent repairs; and
  - damage to temporary plant.

### Section 2 – Deterioration of stock

- ✓ Cover is provided up to the sum insured shown in the quotation or schedule.
- ✓ Deterioration of stock held in a fixed temperature controlled chamber (or temporary chamber for up to 14 days):
  - resulting from a temperature change in the chamber; or
  - caused by the action of refrigerant fumes that have escaped from the chamber.
- ✓ Additionally we will pay for:
  - the cost of cleaning and disinfecting the chamber; and
  - the cost of removing and disposing the deteriorated stock.

### Section 3 – Loss of income (only available if sections 1 or 2 are selected)

- ✓ Cover is provided up to the estimated gross income shown in the quotation or schedule.
- ✓ Cover for financial loss during the indemnity period if we accept a claim under section 1 and/or section 2 or where you are prevented from accessing the insured property or insured stock.
- ✓ Cover for increased costs of working.
- ✓ Additionally we will pay for:
  - branding and labelling costs and any public relations cost associated with the incident; and
  - your financial loss resulting from damage to property at neighbouring third party premises.



### Section 3 – Loss of income

- ✗ Financial loss resulting from the deliberate act of a utility supplier.
- ✗ Financial loss resulting from cancellation of contracts, penalties or performance guarantees.
- ✗ Financial loss during the time excess or franchise period.

#### All sections

- ✗ Loss or cost resulting from your intentional act or failure to act.
- ✗ Loss or cost resulting from your property being confiscated or if doing so would expose us to any sanction.
- ✗ Damage or deterioration which cannot be accounted for.



### Are there any restrictions on cover?

If you do not comply with certain conditions of the policy it may be cancelled or we may not pay your claim. Below you will find details of restrictions that apply to the policy.

- ! If you (or anyone acting for you) make a claim that you know is in any way false or exaggerated, we will not pay the claim and we may cancel the policy.
- ! You must take care of your insured property and insured stock (for example, keep it maintained and inspected, keep records of maintenance procedures, and not use the insured property after damage).
- ! For section 2 – Deterioration of stock, you must keep a record showing that temperature readings are taken regularly.
- ! We will not pay for loss of income, unless it is as a result of a claim made under section 1 or section 2.



### Where am I covered?

- ✓ You are covered at the insured location, and within the territorial limits; these are shown in the quotation or schedule.



## What are my obligations?

### – Your responsibility to give us correct information

You must do everything reasonably possible to make sure that the information you give us is a fair presentation of the risk and you must make sure that you tell us immediately about any changes that may affect your cover. This is important before you take out the policy as well as during the period of insurance. You should also regularly review the cover provided to make sure it meets your needs, if your circumstances change you must tell the person who arranged your insurance for you, or us.

### – If you have a claim or an incident has occurred

As soon as you know about any incident or circumstance that may result in a claim you must tell us, providing full details, as soon after the incident or circumstance as possible and within 14 days if the loss is as a result of riot or similar incident.

When making a claim it is very important that you meet all of the requirements of the policy, particularly the condition precedent set out in claim condition 1 – 'Reporting a claim'. If you don't, we may not pay part or all of your claim. You must report your claim to either the person who arranged this insurance for you, or to us.

**Tel:** +44 (0) 330 100 3432  
(calls to this number are charged at the same standard landline rate as 01 or 02 numbers)

**E-mail:** new.loss@hsbeil.com

**Address:** Claims Department,  
HSB Engineering Insurance Limited  
Chancery Place  
50 Brown Street  
Manchester  
M2 2JT

### – Change in circumstances

As soon as you (or anyone acting for you) become aware of any change in circumstance which may affect your policy, you must tell us as soon as possible and keep to any extra terms and conditions.

### – Discovering a defect

If you find a defect in your insured property, or temperature controlled chamber you must investigate and fix the defect.

### – Right to survey

If we ask, you must give us access to your location at an agreed date and time to carry out a risk survey.



## When and how do I pay?

You must pay the premium on or before the start date of the period of insurance, or on dates agreed by us, to the person who arranged this insurance for you. If you do not pay the premium on time, we may cancel the policy.



## When does the cover start and end?

The length of time covered by the policy will be shown in the schedule (usually for a period of 12 months). This policy does not renew automatically.



## How do I cancel the contract?

You have 14 days to make sure that you are happy with the cover provided – this 14 day period is known as the 'cooling-off period'. You can cancel the policy by telling the person who arranged this insurance for you or by telling us in writing and returning the schedule.

If you do cancel the policy within the cooling-off period, as long as you have not made a claim, we will refund all the premium you have paid. If you have made a claim, you will not get a refund.